

General Terms and Conditions

1. Any application, re-application, repair work or other work carried out on the coated surface must be applied/re-applied or repaired by the Authorized applicators.
2. This agreement excludes vehicles used either at present or previously used for commercial purposes.
3. The Authorized Applicators must be notified of any claims due failure of product performance within 30 days of occurrence.
4. Warranty is non-transferrable.
5. Warranty is only valid in Peninsular Malaysia.
6. Warranty does not cover any of the following surfaces:
Glass, windows, rubber, plastic trim, wheel, metal, and chrome.

Exceptions, Limitations & Exclusions

1. Deterioration of paintwork or any other treated part of sub-standard specifications, materials or workmanship not performed by authorized Applicator.
2. Pre-existing damage or deterioration.
3. Any claims for matters which are covered by vehicle manufactures' warranty.
4. Damage caused by collision or other vehicle accidents.
5. Damage caused by alteration or modification of surfaces.
6. Damage caused by manual or automatic wash brushes, contaminated and/ or abrasive cloths and sponges, untreated areas due to accident damage and/ or their subsequent repairs and damage caused by stone chips or other such materials.

Warranty Will Be Deemed Invalid If the Following Transpired

1. Neglect to maintain the vehicle according to the standards and techniques recommended.
2. Damage caused by abrasive compounds, polishes and third-party products.
3. Damage either accidental or malicious, including but not limited to fire, flood, extreme weather conditions and secondary effects that may result from foregoing.
4. Failure to repair and re-treat surfaces subject to accident damage.
5. Failure to adhere to requirements listed under the terms and conditions of this warranty.